



Board of Aldermen Request for Action

MEETING DATE: 12/17/2024

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1430, Approving a Water and Wastewater Leak Adjustment Request

REQUESTED BOARD ACTION:

Motion to approve Resolution 1430, approving a water and wastewater leak adjustment request for Juan Luevano in the amount of \$306.71.

SUMMARY: The City has received notice from Juan Luevano, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about November 28, 2024, the Utilities Division obtained electronic reads of water usage for the month of November. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the November billing cycle, Juan Luevano had started the cycle with a read of 5,524 and finished the November cycle with a read of 6,243, which resulted in consumption of 71,900 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Juan Luevano has provided proof of repair/maintenance of the water heater leak which caused the high usage during the November billing cycle.

If approved, the leak adjustment would issue a credit of \$306.71 to Juan Luevano's utility account.

PREVIOUS ACTION:

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE:

Click or tap here to enter text.

FINANCIAL CONSIDERATIONS:

Reduce utility revenues by \$306.71.

ATTACHMENTS:

- | | |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution | <input type="checkbox"/> Plans |
| <input checked="" type="checkbox"/> Staff Report | <input type="checkbox"/> Minutes |
| <input checked="" type="checkbox"/> Other: Repair Documentation | |

RESOLUTION 1430

A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST FOR JUAN LUEVANO IN THE AMOUNT OF \$306.71

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

WHEREAS, Juan Luevano, a residential utility billing customer with account 03-000200-00, has notified the City of a water leak and is requesting a leak adjustment; and

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$306.71.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

A water and wastewater leak adjustment in the amount of \$306.71 shall be credited to account 03-000200-00 of residential utility billing customer Juan Luevano.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 17th day of December, 2024.

Damien Boley, Mayor

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Juan Luevano

Utility Service Address: 289 N Bridge St

Utility Account Number: 03-000200-00

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$306.71 at the Board of Alderman meeting on 12/17/2024.

Upon resolution by the Board of Alderman, I, Juan Luevano shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Juan Luevano
Customer's Signature

12/05/24
Date

400 Park Dr
Smithville, MO 64089-9406



PLUMBING SERVICES, INC.

(816) 532-0737
taylorpsi@sbcglobal.net

BILL TO

Ron Major
403 N. Bridge
P.O. Box 252
Smithville, MO 64089

REP	2nd Rep	Visit us on our Website! www.TaylorPlumbingServicesInc.com		DATE	INVOICE #
JAB	TI			11/27/2024	130681
ITEM	QTY	DESCRIPTION	RATE	N F R	AMOUNT
INT021695		Work Location 289 N. Bridge St Smithville			
INT020300		Install Customer's Water Heater			543.78
		Install Thermal Expansion Tank with Water Heater Installation			207.74
		Thank you for your business Nate & Crew			
		11/27 #3287			

Proud Members of:



Total

\$751.52

A service charge of 2% per month will be added on overdue accounts. Minimum - \$2.00



www.facebook.com/taylorplumbingservices



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Juan Luevano**

Utility Service Address: **289 N Bridge St**

Utility Account Number: **03-000200-00**

Breaking down key figures in Ordinance 2989-18(C). Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): **\$11.96**
 Average monthly water usage for this property: **4,133** gallons

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): **\$7.14**

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): **\$10.17**
 Average monthly wastewater usage for this property: **4,133** gallons
 Was the leak inside or outside the home: **inside**
 Was the wastewater billed winter average or actual usage: **winter average**

Calculating the adjustment amount using Ordinance 705.110(C). Adjustment Calculations

MONTH 1	
Original Water Bill Amount	
71,900 gallons @ 11.96 per 1,000 gallons =	859.92
Adjusted Water Bill Amount	
8,266 gallons @ 11.96 per 1,000 gallons =	98.86
+ 63,634 gallons @ 7.14 per 1,000 gallons =	454.35
	553.21
Water Discount =	
	306.71
Original Wastewater Bill Amount	
4,133 gallons @ 10.17 per 1,000 gallons =	42.03
Adjusted Wastewater Bill Amount	
4,133 gallons @ 10.17 per 1,000 gallons =	42.03
Wastewater Discount =	
	0.00

MONTH 2 (if applicable)	
Original Water Bill Amount	
0 gallons @ 11.96 per 1,000 gallons =	0.00
Adjusted Water Bill Amount	
0 gallons @ 11.96 per 1,000 gallons =	0.00
+ 0 gallons @ 7.14 per 1,000 gallons =	0.00
	0.00
Water Discount =	
	0.00
Original Wastewater Bill Amount	
0 gallons @ 10.17 per 1,000 gallons =	0.00
Adjusted Wastewater Bill Amount	
0 gallons @ 10.17 per 1,000 gallons =	0.00
Wastewater Discount =	
	0.00

Total Discount = 306.71

Updated with 11/1/2024 Rates